



**KNOWLEDGE**



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**SKILLS**



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**BEHAVIOUR**



**ENHANCED PERFORMANCE**



**EXPERTISE**



**ABILITY**

# HOW CAN YOU AND YOUR BUSINESS GET THE RIGHT **TRAINING TO CONTINUOUSLY DEVELOP?**

SGS ACADEMY UNITED KINGDOM  
LEARNING AND DEVELOPMENT SOLUTIONS  
JULY – DECEMBER 2016

**SGS ACADEMY**

[WWW.SGS.CO.UK](http://WWW.SGS.CO.UK)

**SGS**

# SGS ACADEMY

## COURSE OVERVIEW FOR THE UNITED KINGDOM

In today's fast moving market sectors, keeping up-to-date with industry best practice, technical standards and current legal and regulatory compliance expectations throughout your value chain is an integral part of professional development; as is ensuring you and your team have the skills to achieve your goals effectively. With help from the SGS Academy, you and your business can gain the knowledge you need to continually adapt the way you work, keeping ahead of market developments and enabling you to continuously develop all aspects of your career and organisation. Whatever your level of knowledge, our experts will support you in progressing to the next level. Wherever your organisation is in terms of development, we will give you the knowledge to develop further.

## SGS ACADEMY – TRANSFORMING PEOPLE AND BUSINESSES

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey. Visit [www.sgs.co.uk/trainingschedule](http://www.sgs.co.uk/trainingschedule).

In partnership with:



Visit the Academy Facebook page for the latest course information and SGS news:

[f SGSGlobalAcademy](https://www.facebook.com/SGSGlobalAcademy)

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## OUR TRAINING AND DELIVERY METHOD

Our experts deliver high quality professional training across a wide range of subjects and industries, providing detailed information and guidance relevant to all stages of your value chain.

### MANAGEMENT SYSTEMS AND STANDARDS TRAINING

SGS Academy training gives you a complete understanding of the essential requirements of management systems and standards. Whether you are a lead auditor or executive, interested in a particular ISO standard or management system, we deliver courses that suit all audiences from foundation and awareness training, through to accredited lead auditor courses that meet certification body training criteria requirements. We also provide training on non-accredited management systems processes.

We all approach training in different ways and have to fit in our professional development around our day-to-day responsibilities. With this in mind, our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation. Our experts deliver face-to-face training in the form of public courses where you can join your industry peers and through in-house courses designed to meet the specific needs of your organisation. If you prefer the flexibility of online training, we also offer SGS Academy e-learning solutions and virtual learning. Further to this, there is the option of choosing a blended learning approach combining face-to-face and e-learning into a practical and rewarding overall training package.



#### PUBLIC COURSES

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates; please refer to our course calendar for more information.



#### IN-HOUSE COURSES

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.



#### E-LEARNING COURSES

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedule, our e-learning training offers an ideal option. Delivered quickly and effectively through our learning management system or yours, our global e-learning courses are easily accessible. Anyone taking our courses can simply access the content at any time. Our experts have prepared a portfolio of e-learning courses for your immediate use, or can work with you to prepare e-learning courses tailored to your specific needs. For any courses you or those in your organisation study, progress information can be simply tracked and monitored. Talk to us about how we can integrate your e-learning through our global learning management system.

## BOOKING



+44 (0) 1276 697777



Website: [www.sgs.co.uk/trainingschedule](http://www.sgs.co.uk/trainingschedule)



Email: [ukacademy@sgs.com](mailto:ukacademy@sgs.com)

t: +44 (0) 1276 697777

f: +44 (0) 1276 697696

For more information on our courses and content:

[www.sgs.co.uk/trainingschedule](http://www.sgs.co.uk/trainingschedule)

For course bookings:

[www.sgs.co.uk/coursebooking](http://www.sgs.co.uk/coursebooking)

### VISIT OUR FACEBOOK PAGE!

Visit the Academy Facebook page for the latest course information and SGS news: [f SGSGlobalAcademy](https://www.facebook.com/SGSGlobalAcademy)

## TESTIMONIALS

*"The course was great – it was tailored exactly to what our needs were and the tutor could not have been any more helpful."*

*Craig Ireland, EEG*

*"The course material was great, the workshops were a good way to learn the subject and the tutor clearly had a lot of experience in the field."*

*Oliver Smallman, Carbon Credentials*

*"The course was excellent, one of the best courses I've attended."*

*Matt Egeland, ContiTech (UK) Ltd*



*"I really enjoyed the course and found it very useful and informative."*



*Jacek Koszalka, Oncimmune Ltd*



# SGS ACADEMY

TRANSFORMING PEOPLE  
AND BUSINESSES

# NEW COURSES

OHFTC	INTRODUCTION TO ISO 45001:201X DIS	1/2 DAY – £195	
	The objective of this seminar is to equip participants with an overview of the purpose and requirements of ISO 45001:201X (DIS) as defined in the Draft International Standard. It will also recognise the main differences between ISO 45001:201X (DIS) and OHSAS 18001:2007 and explain the relationships between the clauses of ISO 45001:201X (DIS).	22 JULY 05 AUGUST 01 SEPTEMBER	NR HEATHROW CREWE BIRMINGHAM
		 	

ENMOV	MOVING FROM ESOS TO ISO 50001	1/2 DAY – £350 £250 (CURRENT ESOS ASSESSMENT CUSTOMERS)	
	Participants who complete this training will understand how to integrate energy consumption and energy efficiencies gleaned from ESOS audits into an ISO 50001 energy management system, ensuring energy saving opportunities are continually planned, implemented and checked to drive efficiencies through continual improvement.	14 SEPTEMBER	NR HEATHROW
		 	

ASBMAN	ASBESTOS – POLICIES PLANS, MANAGEMENT & REMOVAL	1 DAY – £350	
	The aim of this course is to provide participants with an active awareness of the hazards of asbestos in the workplace and how to manage them. Participants will learn why asbestos was used, where it comes from, where to find it in buildings and what to do about it if they do encounter suspect asbestos materials in the course of their work. This is known as Category A Awareness.	05 OCTOBER	BIRMINGHAM
		 	

QMSIMP	ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS IMPLEMENTATION TRAINING COURSE	2 DAYS – £695	
	<p>The aim of this course is to provide you with the competence and a framework to help in developing, implementing and maintaining an effective Quality Management System while meeting the requirements of ISO 9001:2015.</p> <p>This course aims to provide insight into the steps needed for the implementation of ISO 9001:2015 as well as transitioning from ISO 9001:2008 to ISO 9001:2015.</p>	22 SEPTEMBER 24 NOVEMBER	CREWE NR HEATHROW
		 	

*\*All prices in this brochure exclude VAT*



# TRANSITIONING TO 2015 STANDARDS

The publication of the 2015 versions of ISO 9001 and ISO 14001 has revealed notable changes to the standards, released in September 2015. These exciting improvements focus on both internal and external stakeholders as well as introducing risk-based thinking to quality management systems, and a more strategic approach to environmental management systems. The SGS Academy is in the perfect position to help you understand and adapt to these changes, optimising your management systems and your business.









## IRCA ACCREDITED TRANSITION TRAINING

The IRCA Auditor Transition Course is split into two modules:

- Annex SL – module 1 (generic, applies to all standards)
- Standard specific – module 2 (i.e. ISO 9001:2015, ISO 14001:2015).

In order to meet the IRCA Auditor Transition Course requirements, delegates must successfully complete modules 1 and 2.

Module 1 only needs to be completed once and can be aligned with any other standard-specific module 2.







ANXSL	<b>ANNEX SL – MODULE 1 – IRCA AUDITOR TRANSITION</b>	<b>1 DAY – £350</b>	
	 IRCA certified course: A17902 This highly participative event is designed to equip participants with an understanding of the changes to management system standards arising as a result of the adoption of Annex SL.	<b>14 SEPTEMBER</b> <b>08 NOVEMBER</b> <b>29 NOVEMBER</b>	<b>BIRMINGHAM</b> <b>BIRMINGHAM</b> <b>CREWE</b>
			
QMST2	<b>ISO 9001:2015 – MODULE 2 – IRCA AUDITOR TRANSITION</b>	<b>1 DAY – £350</b>	
	 IRCA certified course: A17906 This training is designed to equip quality professionals with a detailed understanding of the changes to ISO 9001, as described in the 2015 standard. Learners are expected to have completed an IRCA accredited Annex SL module prior to attending.	<b>15 SEPTEMBER</b> <b>30 NOVEMBER</b>	<b>BIRMINGHAM</b> <b>CREWE</b>
		 	
EMST2	<b>ISO 14001:2015 – MODULE 2 – IRCA AUDITOR TRANSITION</b>	<b>1 DAY – £350</b>	
	 IRCA certified course: A17905 This training is designed to equip environmental management systems professionals with a detailed understanding of the changes to ISO 14001, as described in the 2015 standard. Learners are expected to have completed an IRCA accredited Annex SL module prior to attending.	<b>09 NOVEMBER</b>	<b>BIRMINGHAM</b>
		 	

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# TRANSITIONING TO 2015 STANDARDS

## SGS ACADEMY TRANSITION SOLUTIONS

For delegates who are not IRCA registered, but assist with the management of their quality or environmental management systems, audit internally or are looking to implement the changes, transition courses are available to provide a detailed overview of the 2015 requirements.













<b>QMS-REV</b>	<b>ISO 9001:2015 TRANSITION SEMINAR</b>	<b>1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	This seminar is an introduction for anyone involved in the management of a QMS based on ISO 9001. The half-day programme outlines the changes in requirements from the 2008 version of the standard to those of 2015. The transition arrangement to gain certification to ISO 9001:2015 will also be discussed.		
<b>QMST15</b>	<b>ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS TRANSITION</b>	<b>1 DAY – £350</b>	
		<b>06 JULY</b> <b>16 AUGUST</b> <b>08 SEPTEMBER</b> <b>14 SEPTEMBER</b> <b>04 OCTOBER</b> <b>06 OCTOBER</b> <b>16 NOVEMBER</b> <b>01 DECEMBER</b>	<b>NR WARWICK</b> <b>SWINDON</b> <b>CAMBERLEY</b> <b>GLASGOW</b> <b>BELFAST</b> <b>BIRMINGHAM</b> <b>CREWE</b> <b>SWINDON</b>
		 	
<b>EMST15</b>	<b>ISO 14001:2015 ENVIRONMENTAL MANAGEMENT SYSTEMS TRANSITION</b>	<b>1 DAY – £350</b>	
		<b>05 JULY</b> <b>07 SEPTEMBER</b> <b>13 SEPTEMBER</b> <b>05 OCTOBER</b> <b>17 NOVEMBER</b>	<b>NR WARWICK</b> <b>CAMBERLEY</b> <b>GLASGOW</b> <b>BELFAST</b> <b>CREWE</b>
		 	
<b>EMS-REV</b>	<b>ISO 14001:2015 TRANSITION SEMINAR</b>	<b>1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	This half-day seminar introduces you to the key changes in the proposed 2015 revision of ISO 14001 in comparison to the 2004 version. In addition to identifying changes to the standard, and the resulting implications for your current EMS, this seminar will also cover the transition from the old to the new version of ISO 14001.		

If you are unsure of the best route to take, the SGS Academy team would be happy to discuss your requirements for the training in more detail and offer advice on the options available to you. Contact us on the number below to speak with an Advisor.

*\*All prices in this brochure exclude VAT*






# QUALITY MANAGEMENT SYSTEMS

For transition options from ISO 9001:2008 to ISO 9001:2015 please see page 5.

<b>QMSIMP</b>	<b>ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS IMPLEMENTATION TRAINING COURSE</b>	<b>2 DAYS – £695</b>	
	<p>The aim of this course is to provide you with the competence and a framework to help in developing, implementing and maintaining an effective Quality Management System while meeting the requirements of ISO 9001:2015.</p> <p>This course aims to provide insight into the steps needed for the implementation of ISO 9001:2015 as well as transitioning from ISO 9001:2008 to ISO 9001:2015.</p>	<b>22 SEPTEMBER</b> <b>24 NOVEMBER</b>	<b>CREWE</b> <b>NR HEATHROW</b>
			
<b>QMSFTC08</b>	<b>ISO 9001:2008 INTRODUCTION AND AWARENESS COURSE</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	 <p>IRCA certified course: A17155</p> <p>This foundation course provides an introduction for anyone new to, or involved in, the management of a quality management system in line with ISO 9001:2008. Once completed, delegates can register on a QMS internal or lead auditor training course for ISO 9001:2008.</p>		
<b>QMSFTC15</b>	<b>ISO 9001:2015 INTRODUCTION AND AWARENESS COURSE</b>	<b>1 DAY – £350</b>	
	 <p>IRCA certified course: A17992</p> <p>This foundation course provides an introduction for anyone involved in the development, implementation or management of a quality management system in line with ISO 9001:2015. Once completed, delegates can register on a QMS internal or lead auditor training course for ISO 9001:2015.</p>	<b>09 AUGUST</b> <b>27 SEPTEMBER</b> <b>22 NOVEMBER</b>	<b>CREWE</b> <b>BIRMINGHAM</b> <b>NR HEATHROW</b>
			
<b>IQMSA08</b>	<b>ISO 9001:2008 INTERNAL AUDITOR COURSE</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	 <p>IRCA certified course: A17156</p> <p>Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of a QMS based on ISO 9001:2008. When you have successfully completed this course and the QMS FTC, you will have met the training requirements to apply for registration as an IRCA internal QMS auditor and have the opportunity to progress on to an ISO 9001:2008 lead auditor course.</p>		
<b>IQMSA15</b>	<b>ISO 9001:2015 INTERNAL AUDITOR COURSE</b>	<b>2 DAYS – £695</b>	
	 <p>IRCA certified course: A17993</p> <p>The aim of this course is to provide students with the knowledge and skills required to perform an internal audit of part of a quality management system based on ISO 9001:2015 (or equivalent), and report on the effective implementation and maintenance of the management system in accordance with ISO 19011. Delegates are expected to have an understanding of management systems and ISO 9001:2015 prior to attending.</p>	<b>10 AUGUST</b> <b>28 SEPTEMBER</b> <b>23 NOVEMBER</b>	<b>CREWE</b> <b>BIRMINGHAM</b> <b>NR HEATHROW</b>
			

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# QUALITY MANAGEMENT SYSTEMS

QMSLAC08	ISO 9001:2008 LEAD AUDITOR COURSE	5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	<div></div> <p>IRCA certified course: A17038</p> <p>This auditor/lead auditor course is designed for anyone who wants to gain the knowledge and skills necessary to audit quality management systems against ISO 9001:2008, using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA registered QMS lead auditor and be able to join a conversion course to transfer your skills to another management system.</p>		
QMSLAC15	ISO 9001:2015 LEAD AUDITOR COURSE	5 DAYS – £1215	
	<div></div> <p>IRCA certified course: A17977</p> <p>The aim of this course is to provide students with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 9001:2015, in accordance with ISO 19011 and ISO/IEC 17021 (as applicable). Delegates are required to have experience with ISO 9001:2015 prior to attending and are expected to have a good understanding of the standard and management systems prior to attending.</p>	<b>11 JULY</b> <b>08 AUGUST</b> <b>05 SEPTEMBER</b> <b>31 OCTOBER</b> <b>05 DECEMBER</b>	<b>SWINDON</b> <b>SOUTH WALES</b> <b>NR WARWICK</b> <b>CREWE</b> <b>SOUTH WALES</b>
	<div></div> <div></div>		



**ABILITY**

## 2015 STANDARDS – ON-SITE TRAINING

All the courses above are available within the SGS Academy on-site portfolio. Alternatively, we have the knowledge and expertise to design custom-made courses to fulfil your specific requirements for the transition. Contact us today for a no-obligation quote.

## QUALITY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 9001 implementation training and all those listed above.

## BESPOKE TRAINING







The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for QMS training. Contact us today for a no-obligation quote.

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# ENVIRONMENTAL MANAGEMENT SYSTEMS

For transition options from ISO 14001:2004 to ISO 14001:2015 please see page 5.

<b>EMSFTC04</b>	<b>ISO 14001:2004 INTRODUCTION AND AWARENESS COURSE</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	This foundation course provides an introduction for anyone new to, or involved in the development, implementation or management of an environmental management system in line with ISO 14001:2004.		
<b>EMSFTC15</b>	<b>ISO 14001:2015 INTRODUCTION AND AWARENESS COURSE</b>	<b>1 DAY – £350</b>	
		<b>02 AUGUST 01 NOVEMBER</b>	<b>BIRMINGHAM NR HEATHROW</b>
		 	
<b>IEMSA04</b>	<b>ISO 14001:2004 INTERNAL AUDITOR COURSE</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	Designed for anyone who needs to develop the knowledge and skills needed to assess and report on the conformance and effective implementation of an EMS based on ISO 14001:2004.		
<b>IEMSA15</b>	<b>ISO 14001:2015 INTERNAL AUDITOR COURSE</b>	<b>2 DAYS – £695</b>	
		<b>03 AUGUST 13 SEPTEMBER 02 NOVEMBER</b>	<b>BIRMINGHAM SOUTH WALES NR HEATHROW</b>
		 	

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# ENVIRONMENTAL MANAGEMENT SYSTEMS

EMSLAC04	ISO 14001:2004 LEAD AUDITOR COURSE		5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
		<p>IRCA certified course: A17262</p> <p>Designed for anyone who wants to gain the knowledge and skills necessary to audit management systems against ISO 14001:2004. When you have successfully completed this course, you will have met the training requirements to apply for registration as an IRCA EMS auditor or lead auditor and be able to join a conversion course to transfer your skills to another management system.</p>		
EMSLAC15	ISO 14001:2015 LEAD AUDITOR COURSE		5 DAYS – £1215	
		<p>IRCA certified course: A17972</p> <p>The aim of this course is to provide students with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 14001:2015, in accordance with ISO 19011 and ISO/IEC 17021 (as applicable). Delegates are required to have experience with ISO 14001:2015 prior to attending and are expected to have a good understanding of the standard and management systems prior to attending.</p>	18 JULY 19 SEPTEMBER 21 NOVEMBER 05 DECEMBER	
			SOUTH WALES NR HEATHROW SOUTH WALES CREWE	
		 		



**BEHAVIOUR**

## 2015 STANDARDS – ON-SITE TRAINING

All the courses above are available within the SGS Academy on-site portfolio. Alternatively, we have the knowledge and expertise to design custom-made courses to fulfil your specific requirements for the transition. Contact us today for a no-obligation quote.

## ENVIRONMENTAL MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 14001 implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for EMS training. Contact us today for a no-obligation quote.

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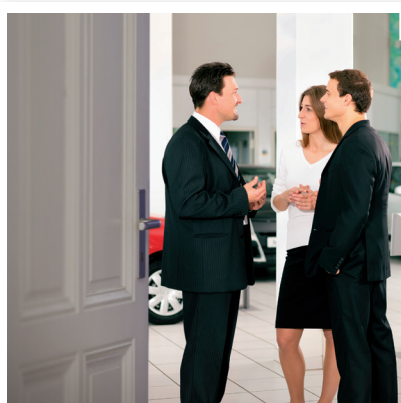
# ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING

IOSH

IOSH MANAGING SAFELY CERTIFICATE					3 DAYS – £545	
<div></div> <p>The IOSH Managing Safely certificate course aims to ensure that health and safety requirements are appreciated by people employed as line managers, and to enable them to review their own departmental systems for safety, introduce new controls or implement changes as appropriate to ensure health and safety in the workplace.</p>					DATES & LOCATIONS	SEE BELOW
					<div></div>	
<b>LONDON</b>	<b>BIRMINGHAM</b>	<b>CAMBRIDGE</b>	<b>WASHINGTON</b>	<b>SOUTHAMPTON</b>	<b>SHEFFIELD</b>	<b>LEEDS</b>
13 Jul	13 Jul	31 Aug	06 Jul	06 Jul	12 Oct	21 Sep
27 Jul	22 Aug	26 Oct	26 Sep	14 Sep		07 Dec
10 Aug	26 Sep	19 Dec	09 Nov	30 Nov		
24 Aug	19 Oct					
07 Sep	23 Nov	<b>BRISTOL</b>	<b>WALSALL</b>	<b>CARDIFF</b>	<b>LIVERPOOL</b>	<b>ASHFORD</b>
28 Sep		06 Jul	03 Aug	11 Jul	31 Aug	21 Sep
12 Oct		17 Aug	02 Nov	17 Oct	07 Dec	
02 Nov		28 Sep		07 Dec		
23 Nov		09 Nov				
14 Dec	<b>MANCHESTER</b>	<b>NOTTINGHAM</b>	<b>AYLESBURY</b>	<b>COLCHESTER</b>	<b>EDINBURGH</b>	<b>LEICESTER</b>
	06 Jul	27 Jul	24 Aug	05 Sep	10 Aug	31 Aug
	03 Aug	02 Nov	16 Nov	07 Dec	12 Dec	05 Dec
	07 Sep					
	19 Oct					
	30 Nov					

## SGS ACADEMY

In partnership with



**ENHANCED PERFORMANCE**

### IOSH AND NEBOSH – ON-SITE TRAINING

All IOSH and NEBOSH certificates can be delivered on-site. Contact us today for a no-obligation quote.




### FURTHER OH&S TRAINING

The SGS Academy in partnership with Phoenix Health & Safety is able to offer all IOSH and NEBOSH accredited courses. Contact us for more details on what is available.

The SGS Academy is offering this training in partnership with Phoenix Health & Safety

\*All prices in this brochure exclude VAT











# ACCREDITED OCCUPATIONAL HEALTH AND SAFETY TRAINING

NEBOSH GENERAL CERTIFICATE						11 DAYS – £1345	
NEBOSH			<p>The NEBOSH National General Certificate course is the most popular NEBOSH certificate course in the UK. The course is designed for managers, supervisors and staff from all types of organisations who need a broad understanding of health and safety issues.</p>			DATES & LOCATIONS	SEE BELOW
							
	VENUES	WEEK 1 START DATE	WEEK 2 START DATE	REVISION DAY	EXAM	<b>UNIT 1 – NGC1 – MANAGEMENT OF HEALTH &amp; SAFETY</b>	
	London	25 Jul	01 Aug	08 Aug	09 Aug	Element 1 – Foundation in health & safety	
	London	12 Sep	19 Sep	26 Sep	27 Sep	Element 2 – Health & safety management systems 1 – plan	
	London	17 Oct	24 Oct	31 Oct	01 Nov	Element 3 – Health & safety management systems 2 – do	
	London	28 Nov	05 Dec	12 Dec	13 Dec	Element 4 – Health & safety management systems 3 – check	
	Birmingham	08 Aug	15 Aug	22 Aug	23 Aug	Element 5 – Health & safety management systems 4 – act	
	Birmingham	03 Oct	10 Oct	17 Oct	18 Oct	<b>UNIT 2 – NGC2 – CONTROLLING WORKPLACE HAZARDS</b>	
	Birmingham	28 Nov	05 Dec	12 Dec	13 Dec	Element 1 – Workplace hazards and risk controls	
	Walsall	05 Sep	12 Sep	19 Sep	20 Sep	Element 2 – Transport hazards and risk controls	
	Nottingham	11 Jul	18 Jul	25 Jul	26 Jul	Element 3 – Musculoskeletal hazards and risk controls	
	Nottingham	17 Oct	24 Oct	31 Oct	01 Nov	Element 4 – Work equipment hazards and risk controls	
	Manchester	11 Jul	18 Jul	25 Jul	26 Jul	Element 5 – Electrical safety	
	Manchester	12 Sep	19 Sep	26 Sep	27 Sep	Element 6 – Fire safety	
	Manchester	14 Nov	21 Nov	28 Nov	29 Nov	Element 7 – Chemical and biological health hazards and risk controls	
	Bristol	18 Jul	25 Jul	01 Aug	02 Aug	Element 8 – Physical and psychological health hazards and risk controls	
	Bristol	24 Oct	31 Oct	07 Nov	08 Nov		
	Leeds	15 Aug	22 Aug	01 Sep	02 Sep		
	Leeds	07 Nov	14 Nov	21 Nov	22 Nov		
	Washington	08 Aug	15 Aug	22 Aug	23 Aug		
	Washington	07 Nov	14 Nov	21 Nov	22 Nov		
	Southampton	01 Aug	08 Aug	15 Aug	16 Aug		
	Southampton	31 Oct	07 Nov	14 Nov	15 Nov		
	Cambridge	03 Oct	10 Oct	17 Oct	18 Oct		
	Cardiff	12 Sep	19 Sep	26 Sep	27 Sep		

The SGS Academy is offering this training in partnership with Phoenix Health & Safety

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# OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

OHFTC	<b>INTRODUCTION TO ISO 45001:201X DIS</b>	<b>1/2 DAY – £195</b>	
	The objective of this seminar is to equip participants with an overview of the purpose and requirements of ISO 45001:201X (DIS) as defined in the Draft International Standard. It will also recognise the main differences between ISO 45001:201X (DIS) and OHSAS 18001:2007 and explain the relationships between the clauses of ISO 45001:201X (DIS).	<b>22 JULY 05 AUGUST 01 SEPTEMBER</b>	<b>NR HEATHROW CREWE BIRMINGHAM</b>
			
H&SFTC	<b>OHSAS 18001 INTRODUCTION AND AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	This foundation course is ideal for those involved in the development, implementation and management of an occupational health and safety management system. Once completed, you will be able to register for an OH&S management system internal or lead auditor training course.		
IH&SA	<b>INTERNAL OH&amp;S AUDITOR</b>	<b>2 DAYS – £695</b>	
	Designed for anyone who needs to develop the knowledge and skills required to assess and report on the conformance and effective implementation of an OH&S management system based on OHSAS 18001.	<b>05 SEPTEMBER</b>	<b>SOUTH WALES</b>
			
H&SLAC	<b>OHSAS 18001 LEAD AUDITOR</b>	<b>5 DAYS – £1215</b>	
	 IRCA certified course: A17048 This auditor/lead auditor course is designed to provide participants with the knowledge and skills necessary to audit occupational health and safety management systems against OHSAS 18001:2007. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA OH&S management systems auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.	<b>26 SEPTEMBER</b>	<b>NR HEATHROW</b>
			
H&SACC	<b>OH&amp;S MANAGEMENT SYSTEMS AUDITOR CONVERSION COURSE</b>	<b>3 DAYS – £850</b>	
	This course is for those who have successfully completed a lead auditor course in another discipline. The programme is designed to broaden participants' skills and give them a thorough understanding of OHSAS 18001 requirements and audit criteria.	<b>11 OCTOBER</b>	<b>NR WARWICK</b>
			

## OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, OHSAS 18001 implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for health and safety training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*






# ASBESTOS MANAGEMENT SERVICES

SGS United Kingdom Ltd is offering training to help employees avoid exposure to asbestos – the UK's number one work-related killer responsible for the death of approximately 20 tradespeople per week – and manage the recovery and clearance processes.

Asbestos awareness training is mandatory for anyone in the UK who might come into contact with it throughout the course of their daily work and the SGS Category A course: 'Asbestos – statutory awareness' gives participants the knowledge of how to work safely without exposing themselves or others to asbestos. It also provides instruction on how to avoid carrying out work that may disturb asbestos fibres.

Our other course (Category B: Asbestos – practical work with asbestos) involves practical training to teach participants how to safely carry out minor-risk asbestos work. It also provides an overview of the requirements of the Control of Asbestos Regulations (CAR) 2012.

ASBAWA	ASBESTOS – STATUTORY AWARENESS	1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The aim of this course is to provide participants with an active awareness of the hazards of asbestos in the workplace and how to manage them. Participants will learn why asbestos was used, where it comes from, where to find it in buildings and what to do about it if they do encounter suspect asbestos materials in the course of their work. This is known as Category A Awareness.		
ASBMAN	ASBESTOS – POLICIES PLANS, MANAGEMENT & REMOVAL	1 DAY – £350	
	The aim of this course is to provide participants with an active awareness of the hazards of asbestos in the workplace and how to manage them. Participants will learn why asbestos was used, where it comes from, where to find it in buildings and what to do about it if they do encounter suspect asbestos materials in the course of their work. This is known as Category A Awareness.	05 OCTOBER	BIRMINGHAM
		 	






**ENHANCED PERFORMANCE**

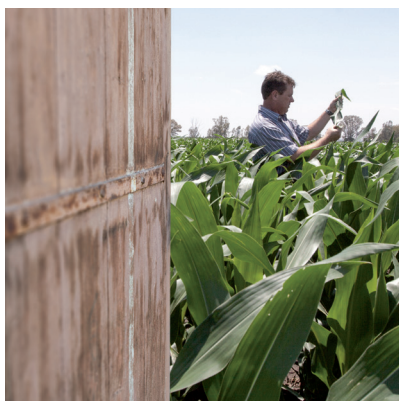
## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for asbestos training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# INTEGRATED MANAGEMENT SYSTEMS

IMSIA	INTEGRATE YOUR MANAGEMENT SYSTEMS	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE	
	The purpose of the course is to enable you to integrate an environment and/or occupational health and safety and/or information security management system with your QMS. This course is bespoke to meet your organisation's needs by offering an insight into the requirements of the appropriate standards to enable you to implement and maintain an effective integrated management system.		
IMS15	INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR SKILLS COURSE	3 DAYS – £850	
	This course will equip participants with the knowledge and skills needed to audit an integrated management system which could be certified by a third party body. Participants will learn to understand the elements of an integrated management system (IMS) based upon processes. They will be able to plan, prepare for, perform and report on the audit of an IMS to meet the requirements of the constituent standards (ISO 9001:2015, ISO 14001:2015 and OHSAS 18001:2007).	02 AUGUST 18 OCTOBER 13 DECEMBER	NR WARWICK CREWE NR HEATHROW
		 	









**TRANSFORMATION**

## INTEGRATED MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for integration; whether it is an integrated course for ISO 9001, ISO 14001 and OHSAS 18001 or just for two of the standards. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# INFORMATION SECURITY MANAGEMENT SYSTEMS

ISMSFTC	<b>ISO/IEC 27001 INTRODUCTION AND AWARENESS</b>	<b>1 DAY – £350</b>	
	An introduction for anyone involved in the development, implementation and management of an information security management system based on ISO/IEC 27001. Once completed, you will be able to register for an ISMS lead auditor training course.	<b>07 SEPTEMBER</b>	<b>SOUTH WALES</b>
			
ISMSIA	<b>INTERNAL ISMS AUDITOR</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	This course is designed to equip delegates with the knowledge and skills required to perform internal audits on information security management systems in accordance with ISO 27001:2013.		
ISMSLAC	<b>ISO/IEC 27001 LEAD AUDITOR</b>	<b>5 DAYS – £1215</b>	
	 IRCA certified course: A17279 This auditor/lead auditor course is designed to provide confidence to auditors in the development, conformance and effective implementation of processes and the continuous improvement of an ISMS based on ISO/IEC 27001. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA ISMS auditor or lead auditor and will be able to join a conversion course to transfer your skills to another management system.	<b>12 SEPTEMBER</b>	<b>NR HEATHROW</b>
			



**KNOWLEDGE**

## INFORMATION SECURITY MANAGEMENT SYSTEMS – ON-SITE TRAINING





The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 27001:2013 transition seminars and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISMS training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# SOCIAL AND ETHICAL ACCOUNTING AND REPORTING

SSFTC	<b>SOCIAL SYSTEMS INTRODUCTION AND AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	Designed to introduce participants to the social issues and questions facing today's organisations, the significance of stakeholder concerns and the mechanisms that are being developed to assist organisations in developing these issues. Once completed, you will be able to register for a social systems internal or lead auditor training course.		
ISSA	<b>SOCIAL SYSTEMS INTERNAL AUDITOR</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	Designed to provide participants with the knowledge and skills necessary to perform internal audits of social systems and help interpret the requirements of social systems audit criteria.		
SSLAC	<b>SOCIAL SYSTEMS LEAD AUDITOR</b>	<b>5 DAYS – £1215</b>	
	 <p>IRCA certified course: A17270</p> <p>This five-day programme comprises interactive presentations and practical workshops, designed to take participants through both the broad background issues and the key stages of a social accountability audit. This training references SA 8000, ETI and SMETA Best Practice throughout the course. When you have successfully completed this course you will meet the training requirements to apply for registration as an IRCA social systems auditor, and be able to join a conversion course to transfer your skills to another management system or standard.</p>	<b>22 AUGUST</b> <b>10 OCTOBER</b> <b>28 NOVEMBER</b>	<b>NR WARWICK</b> <b>NR HEATHROW</b> <b>CREWE</b>
SSACC	<b>SOCIAL SYSTEMS AUDITOR CONVERSION COURSE</b>	<b>3 DAYS – £850</b>	
	 <p>IRCA certified course: A17281</p> <p>This course is designed to help transfer your existing auditing skills from other management systems to those needed for audits of social systems. If you have already successfully completed an IRCA certificated five-day lead auditor training course, you can use this course to broaden your skills and knowledge base to understand and audit to social systems criteria. This training references SA 8000, ETI and SMETA Best Practice throughout the course.</p>	<b>06 SEPTEMBER</b> <b>12 DECEMBER</b>	<b>NR HEATHROW</b> <b>NR WARWICK</b>



**SKILLS**

## SOCIAL AND ETHICAL MANAGEMENT SYSTEMS – ON-SITE TRAINING





The SGS Academy offers a range of training in-house. These courses include auditor refresher training, SMETA or SA 8000 workshops and all options listed above.

## BESPOKE TRAINING



The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for social systems training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# FOOD SAFETY MANAGEMENT SYSTEMS

FSMSFTC	<b>ISO 22000 INTRODUCTION AND AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	This foundation course provides an introduction for anyone involved in the development, implementation and management of a food safety management system based on ISO 22000. Once completed, you will be able to register for an FSMS lead auditor training course.		
FSMSLAC	<b>ISO 22000 LEAD AUDITOR</b>	<b>5 DAYS – £1215</b>	
	 IRCA certified course: A17304 This auditor/lead auditor course will equip food chain professionals with the skills and knowledge necessary to audit food safety management systems against ISO 22000:2005. When you have successfully completed this course, you will meet the training requirements to apply for registration as an IRCA FSMS auditor or lead auditor, and be able to participate in a conversion course to transfer your skills to another management system.	<b>17 OCTOBER</b>	<b>NR HEATHROW</b>
		 	

# AVIATION JET FUEL

AVFTC	<b>AVIATION JET FUEL QUALITY ASSURANCE AWARENESS TRAINING</b>	<b>1 DAY – £350</b>	
	This training offers an overview of jet fuel manufacture, including the refining processes used and how it differs from kerosene. This highly participative event provides attendees with an introduction to, and overview of, the aviation jet fuel sector. The course also explores the quality assurance/quality control (QA/QC) normative documents and the standards currently in use.	<b>12 OCTOBER</b>	<b>CAMBERLEY</b>
		 	








## AVIATION JET FUEL – ON-SITE TRAINING

This course is available within the SGS Academy on-site portfolio. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*



# BRITISH RETAIL CONSORTIUM (BRC)

BRC-IA	<b>INTERNAL AUDITOR (ALL BRC STANDARDS)</b>	<b>2 DAYS – £695</b>	
	This course covers the detailed requirements for anyone managing or carrying out audits. The course is a mixture of workshop led discussions, practical activities and presentations. On day two, delegates will undertake an audit using the skills and techniques learned on day one. Feedback will be given on the case study audit and how to improve auditing techniques.	<b>07 SEPTEMBER</b>	<b>SWINDON</b>
		 	
BRC-TPA	<b>GLOBAL BRC STANDARD FOR FOOD SAFETY ISSUE 7 – THIRD PARTY AUDITOR</b>	<b>5 DAYS – £1215</b>	
	This course trains delegates in third party audit requirements against the Global Standard for Food Safety Issue 7. In addition, the course includes all relevant aspects of auditing within the food sector. Attending this course allows you to gain an in-depth and practical understanding of the BRC standard and auditing methodology.	<b>07 NOVEMBER</b>	<b>CREWE</b>
		 	
HCP-FTC	<b>HACCP AND FOOD SAFETY INTRODUCTION AND AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	The purpose of this course is to provide in-house training to understand the basics of HACCP and its relevance to food legislation globally. The course is designed for staff working in pesticides, herbicides and other chemicals used in food processing and for those involved in the supplier management chain of such products.		



**EXPERTISE**

## BRITISH RETAIL CONSORTIUM – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include HACCP training, BRC implementation training and all those listed above.

## BESPOKE TRAINING

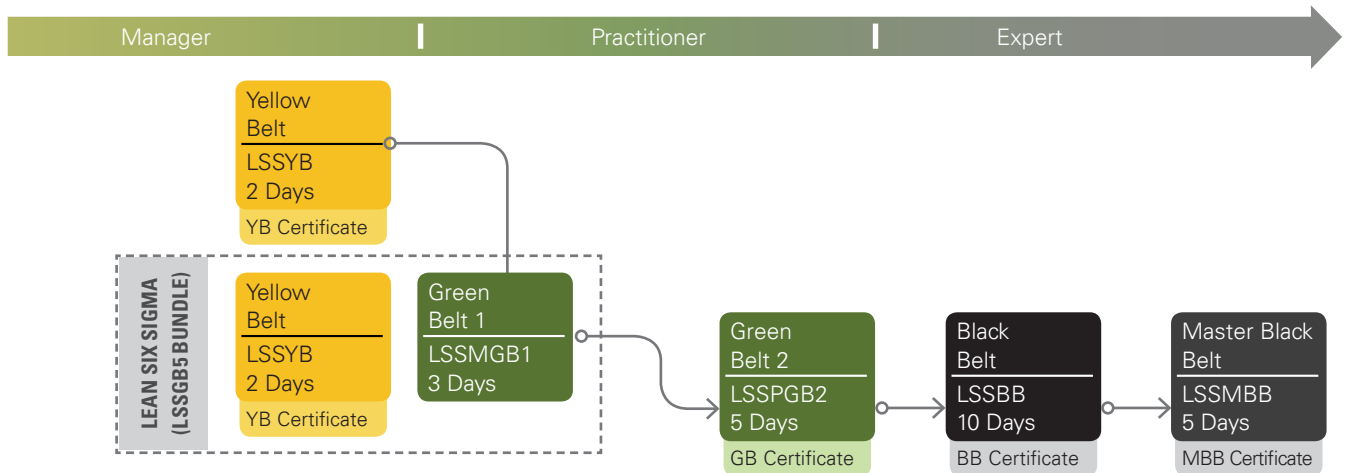
The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BRC training. Contact us today for a no-obligation quote.



*\*All prices in this brochure exclude VAT*



# LEAN SIX SIGMA TRAINING

## LEAN SIX SIGMA CERTIFICATION PATHWAY

### KNOWLEDGE LEVEL






LEAN SIX SIGMA YELLOW BELT		2 DAYS – £968	
LSSYB	<p>The Lean Six Sigma Yellow Belt training is designed to provide delegates with a high level understanding of Lean Six Sigma methods and prepare them to participate, as contributors, to Lean Six Sigma projects. Yellow Belts are not experts in the methodology, but understand the activities, deliverables and key concepts of team problem solving.</p>	04 JULY 11 JULY 01 SEPTEMBER 12 OCTOBER 05 DECEMBER	MANCHESTER LONDON LONDON LONDON LONDON
		 	


LEAN SIX SIGMA ANALYST		4 DAYS – £2050	
LSSA	<p>The Lean Six Sigma Analyst training complements the skills gained from the Green Belt Practitioner (LSSGBP) course, with advanced tools for quantitative process improvement.</p> <p>The course can be attended following on from the Green Belt Practitioners course or as a stand-alone course for those wanting to know more about statistical analysis using Minitab®.</p> <p>Upon completion of LSSA delegates are fully equipped to tackle more complex business problems and complement qualitative analysis from the Green Belt (process modelling, VOC analysis, Value analysis, Root cause analysis) with formal statistical methods (estimation, hypothesis testing, correlation analysis).</p>	05 SEPTEMBER 25 OCTOBER 31 OCTOBER 28 NOVEMBER	LEEDS LONDON MANCHESTER BIRMINGHAM
		 	

\*All prices in this brochure exclude VAT

# LEAN SIX SIGMA TRAINING

LSSGBP	LEAN SIX SIGMA GREEN BELT PRACTITIONER	5 DAYS – £2331	
	<p>Lean Six Sigma Green Belt Practitioner provides the skills necessary to successfully complete DMAIC projects, including basic knowledge of planning, team problem-solving methods and improvement strategies.</p> <p>The training combines lectures with interactive group exercises and hands-on work using examples related primarily to the services industry.</p>	<b>08 AUGUST</b> <b>22 AUGUST</b> <b>19 SEPTEMBER</b> <b>26 SEPTEMBER</b> <b>17 OCTOBER</b> <b>07 NOVEMBER</b> <b>14 NOVEMBER</b> <b>19 DECEMBER</b>	<b>LONDON</b> <b>LEEDS</b> <b>LONDON</b> <b>MANCHESTER</b> <b>LONDON</b> <b>LONDON</b> <b>LONDON</b> <b>LONDON</b>
		 	

LSSBB	LEAN SIX SIGMA PRACTITIONERS BLACK BELT	10 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This ten-day course provides the experienced Green Belt with the necessary tools and techniques to manage improvement resources to deliver major projects. This hands-on learning experience develops both the delegate's technical knowledge and personal skills. The course uses a blend of theory and practical exercises to ensure that delegates have the confidence and capability to deliver more complex business improvement projects and transformations. This course includes the Black Belt certification exam.</p>	

LSSMBB	LEAN SIX SIGMA MASTER BLACK BELT	5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This Master Black Belt course provides the experienced Black Belt with the necessary soft skills to lead and deliver business wide Lean Six Sigma transformations. The course develops the personal and managerial skills required to deliver transformation through the resources of Black and Green Belts and their improvement teams. Using a blend of theory, practical exercises and role play the course develops the knowledge of the delegates to integrate formal improvement methodology into the strategic planning of their business. The course has been designed to build on the technical and practical Lean Six Sigma skills already existing to create business transformation leaders.</p>	



**ENHANCED PERFORMANCE**

## SGS ACADEMY

In partnership with



### LEAN SIX SIGMA TRAINING




The training for Lean Six Sigma is a process in itself. Each stage must be completed before you are able to enrol on the next. The Lean Six Sigma portfolio of courses can also be delivered on-site, tailored to the requirements of your business. Contact us today for a no-obligation quote.

### PROCESS AND PROJECT MANAGEMENT TRAINING

The SGS Academy in partnership with QA is able to offer a range of process and project management training for Lean Six Sigma, PRINCE2®, Leadership and Service Management. Contact us for more details on what is available.

*\*All prices in this brochure exclude VAT*

# PRINCE2® ACCREDITED TRAINING

PBPP2FP	PRINCE2® FOUNDATION AND PRACTITIONER						5 DAYS – £1057
	<p>This five-day course provides delegates with a thorough understanding of the PRINCE2 project management methodology. During the course we introduce the roles, principles, themes and processes that form the structure of PRINCE2. We also explain the various PRINCE2 management products that will help delegates deliver projects in a coordinated, consistent and transparent manner.</p> <p>The foundation exam is taken at the end of the second day, and the practitioner exam is taken at the end of the last training day.</p>						DATES & LOCATIONS AS BELOW
							 
	<b>LONDON</b> 01 Aug 08 Aug 15 Aug 22 Aug 05 Sep 12 Sep 19 Sep 26 Sep 03 Oct 10 Oct 17 Oct 24 Oct 31 Oct 07 Nov 14 Nov 21 Nov 28 Nov 05 Dec 12 Dec 19 Dec	<b>MANCHESTER</b> 01 Aug 22 Aug 12 Sep 19 Sep 26 Sep 03 Oct 24 Oct 31 Oct 07 Nov 14 Nov 21 Nov 19 Dec <b>READING</b> 08 Aug 15 Aug 05 Sep 19 Sep 10 Oct 24 Oct 21 Nov 28 Nov 12 Dec 19 Dec	<b>LEEDS</b> 08 Aug 22 Aug 19 Sep 26 Sep 10 Oct 24 Oct 31 Oct 14 Nov 21 Nov 12 Dec 19 Dec <b>EDINBURGH</b> 08 Aug 19 Sep 24 Oct 31 Oct 07 Nov 05 Dec <b>LIVERPOOL</b> 05 Sep 05 Dec <b>BOURNEMOUTH</b> 01 Aug 03 Oct	<b>BIRMINGHAM</b> 08 Aug 22 Aug 12 Sep 19 Sep 17 Oct 24 Oct 31 Oct 14 Nov 21 Nov 05 Dec 12 Dec <b>GLASGOW</b> 22 Aug 19 Sep 10 Oct 31 Oct 14 Nov 05 Dec <b>ABERDEEN</b> 05 Sep 05 Dec	<b>SWINDON</b> 15 Aug 03 Oct 12 Dec <b>BRISTOL</b> 15 Aug 05 Sep 17 Oct 07 Nov 19 Dec <b>HINCKLEY</b> 05 Sep 07 Nov <b>EXETER</b> 19 Sep 07 Nov <b>CAMBRIDGE</b> 08 Aug 03 Oct 05 Dec	<b>NEWCASTLE</b> 15 Aug 19 Sep 03 Oct 31 Oct 19 Dec <b>MILTON KEYNES</b> 08 Aug 22 Aug 12 Sep 19 Sep 17 Oct 24 Oct 31 Oct 21 Nov 05 Dec 12 Dec <b>NOTTINGHAM</b> 15 Aug 31 Oct 05 Dec <b>SOUTHAMPTON</b> 05 Sep	<p>PRINCE2 Foundation Training and PRINCE2 Practitioner Training are also available separately; please contact us for more details.</p>  <p>PRINCE2® is a registered trade mark of AXELOS Limited. The PRINCE2® logo is a trade mark of AXELOS.</p>



**FURTHER EXCELLENCE**

**SGS ACADEMY**

In partnership with











## PROJECT MANAGEMENT TRAINING

The SGS Academy in partnership with QA is able to offer all PRINCE2 training both in-house and on a public basis. Contact us today to discuss your requirements.

*\*All prices in this brochure exclude VAT*

# ENERGY MANAGEMENT SYSTEMS

<b>ENMSFTC</b>	<b>ISO 50001 INTRODUCTION AND AWARENESS</b>	<b>1 DAY – £350</b>	
	This energy management systems (EnMS) foundation course will provide you with the understanding of what EnMS is, the main requirements of ISO 50001 and how to improve the system where it is established. Once completed, you will be able to register for an EnMS internal or lead auditor course.	<b>05 OCTOBER</b>	<b>CAMBERLEY</b>
			
<b>ENMSA</b>	<b>INTERNAL ENERGY MANAGEMENT SYSTEMS AUDITOR</b>	<b>2 DAYS – £695</b>	
	This course aims to equip participants with the knowledge and skills needed to assess and report on the conformance and effective implementation of an energy management system against ISO 50001.	<b>06 OCTOBER</b>	<b>CAMBERLEY</b>
			
<b>ENMSLAC</b>	<b>ISO 50001 LEAD AUDITOR COURSE</b>	<b>5 DAYS – £1215</b>	
	 IRCA certified course: A17574 Designed for anyone who wants to gain the knowledge and skills necessary to audit energy management systems against ISO 50001 using the auditing techniques described in ISO 19011. Once successfully completed, you will have met the training requirements to apply for registration as an IRCA EnMS auditor or lead auditor, and be able to join a conversion course to transfer your skills to another management programme.	<b>01 AUGUST 07 NOVEMBER</b>	<b>NR HEATHROW NR HEATHROW</b>
			
<b>ENMSACC</b>	<b>ENERGY MANAGEMENT SYSTEM AUDITOR CONVERSION COURSE</b>	<b>3 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	This course aims to equip experienced lead auditors with the knowledge needed to assess and report on the conformance and effective implementation of an energy management system, against ISO 50001.		



**ENHANCED PERFORMANCE**

## ENERGY MANAGEMENT SYSTEMS – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, EnMS implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for ISO 50001 training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*



# ENERGY INSTITUTE TRAINING

The SGS Academy in partnership with the Energy Institute is pleased to be able to offer our clients professional training and qualifications in energy management.

## WHY TRAIN WITH THE ENERGY INSTITUTE?

Effective energy management is an essential tool in helping to reduce carbon emissions, improve efficiency and save money.

As the professional body for the energy industry and the only body granting the Chartered Energy Manager title, the Energy Institute (EI) is committed to providing professionals with all the resources they need to achieve the highest level of competence in energy management.



Completing EI training and achieving qualifications allows professionals to develop their knowledge and skills and demonstrate their experience to employers, clients and peers, resulting in improved employability, confidence and performance.

Those undertaking EI training benefit from a host of additional professional development resources at their disposal, from networking opportunities and events to free online CPD articles and knowledge resources.

**SGS ACADEMY**

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EN01	ENERGY INSTITUTE LEVEL 1 – CERTIFICATE IN ENERGY MANAGEMENT ESSENTIALS	£1550 (FULL COURSE) £225 (INDIVIDUAL MODULE – ONLINE ONLY)	
	A five-day introductory course providing a comprehensive, practical overview of the fundamentals of energy management.  This course provides participants with all the essential knowledge and skills they need to save energy, reduce operational costs and carbon emissions, comply with legislation and meet their organisation's environmental goals. This course is available as a five-day classroom course or a 60-hour online course.	25 - 29 JULY 03 - 07 OCTOBER 07 - 11 NOVEMBER	LONDON LONDON LONDON
		 	

EN02	ENERGY INSTITUTE LEVEL 2 – ENERGY MANAGEMENT PROFESSIONAL	£1950 (FULL COURSE) £225 (INDIVIDUAL MODULE)
	<p>A fifteen module (150-hour) online course providing all the knowledge and skills required of a professional energy manager. The course will provide a comprehensive overview of the essential technical theory of energy use, as well as in-depth understanding of the managerial and commercial aspects of an energy management role.</p> <p>This course can be started at any time and completed at your own pace. Our expert tutors are available to answer any questions and provide guidance as you work through the course.</p>	

*\*All prices in this brochure exclude VAT*

# ENERGY INSTITUTE TRAINING

EN03	ENERGY INSTITUTE LEVEL 3 – ADVANCED ENERGY MANAGER (AEM)	PLEASE CALL US FOR A FREE NO-OBLIGATION QUOTE
	This twelve-day course is designed as a comprehensive technical overview of energy management. Participants will learn how to effectively develop energy saving projects, illustrate their return on investment to management, evaluate and monitor financial savings, and understand and use a rounded set of energy management technologies and principles.	 

ENAW	ENERGYAWARE	PLEASE CALL US FOR A FREE NO-OBLIGATION QUOTE
	An innovative thirty minute online tool focused on raising energy awareness in the workplace, certificated by the Energy Institute.	

**SGS ACADEMY**



In partnership with



## MOVING FROM ESOS TO ISO 50001




SGS United Kingdom Ltd is launching workshops to help ESOS compliant companies understand the benefits of moving from ESOS energy assessments to ISO 50001 certification – the only compliance route providing a framework to continually improve energy performance.

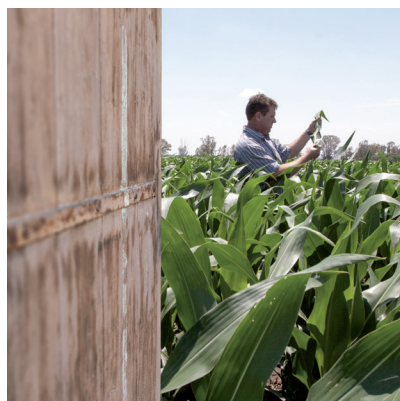
Introduced by the government to improve energy performance and meet EU legislation, ESOS (Energy Saving Opportunity Scheme) specifies that businesses with more than 250 employees, €50 million or more in annual turnover and/or a balance sheet exceeding €43 million must undertake an ESOS energy assessment every four years.

ENMOV	MOVING FROM ESOS TO ISO 50001	1/2 DAY – £350 £250 (CURRENT ESOS ASSESSMENT CUSTOMERS)	
	Participants who complete this training will understand how to integrate energy consumption and energy efficiencies gleaned from ESOS audits into an ISO 50001 energy management system, ensuring energy saving opportunities are continually planned, implemented and checked to drive efficiencies through continual improvement.	14 SEPTEMBER	NR HEATHROW
		 	

*\*All prices in this brochure exclude VAT*

# SUSTAINABLE EVENTS

SEAW	<b>ISO 20121 INTRODUCTION AND AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This course aims to explain what sustainable events are, how to plan and deliver a sustainable event, and how to implement a management system according to the ISO 20121 standard.	
SEIMP	<b>ISO 20121 IMPLEMENTATION</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This course aims to equip participants with the knowledge and skills needed to effectively implement a sustainable events management system, in accordance with ISO 20121.	
SEIA	<b>ISO 20121 INTERNAL AUDITOR</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This course aims to equip participants with the knowledge and skills needed to effectively audit a sustainable events management system, in accordance with ISO 20121 and using ISO 19011 audit techniques effectively.	



**TRANSFORMATION**

## SUSTAINABLE EVENTS – ON-SITE TRAINING






The SGS Academy offers a range of training available in-house. These courses include ISO 20121 implementation training and all those listed above.

## BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for sustainable events training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# GREENHOUSE GAS AND CARBON EMISSIONS

ICA	<b>INTRODUCTION TO CARBON ACCOUNTING</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	The objective of this course is to provide participants with an awareness of carbon accounting approaches, methodologies and standards, and the knowledge to undertake greenhouse gas emissions calculations. The course is suitable for those new to GHG accounting or for anyone who wants to develop their knowledge and understanding on climate change issues.		
GHGIM	<b>GHG INVENTORY MANAGEMENT – ISO 14064-1</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	The objective of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in developing skills in corporate GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.		
CAIM	<b>CARBON ACCOUNTING AND INVENTORY MANAGEMENT</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>	
	The purpose of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in improving their understanding of carbon accounting and developing skills in GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.		
GHGLV	<b>ISO 14064 LEAD GHG VERIFIER – LEVEL THREE</b>	<b>4 DAYS – £1085</b>	
		<b>05 DECEMBER</b>	<b>NR HEATHROW</b>
		 	



**FURTHER EXCELLENCE**

## GREENHOUSE GAS AND CARBON EMISSIONS – ON-SITE BESPOKE TRAINING

The SGS Academy offers a range of training available in-house, tailored to our clients' specific training needs. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for GHG training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# BUSINESS CONTINUITY INSTITUTE (BCI)

<b>BCIFTC</b>	<p><b>AN INTRODUCTION TO BUSINESS CONTINUITY</b></p> <p>This course is a basic introduction to the world of business continuity (BC). It is designed as a first step for newcomers to the subject of BC, and for those for whom BC may be a part of their role or responsibilities. It provides the basic knowledge and understanding of the building blocks required for developing or maintaining a robust Business Continuity Management Programme, and gives those individuals with a BC related role a comprehensive overview of the discipline. This course covers all six elements of the BCM Lifecycle and is based on global good practice as described in the Business Continuity Institute's Good Practice Guidelines and the international standard for Business Continuity, ISO 22301.</p> <p><i>Please note: This course is not a preparation for the Certificate of the BCI Examination.</i></p>	<p><b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b></p> 
<b>BCIIA</b>	<p><b>BUSINESS IMPACT ANALYSIS (BIA) COURSE</b></p> <p>This course is for business continuity professionals who are required to undertake a Business Impact Analysis in their organisation and are looking to enhance their skills and technique for this essential component of an organisation's Business Continuity Programme. The course takes the individual through the steps required to develop a complete understanding of the BIA process, including the critical steps required to achieve a thorough understanding of the nature and operational requirements of an organisation. Using practical case studies based on real-life scenarios, individuals will gain practical insights into how to conduct a BIA within the context of a BCM Programme.</p>	<p><b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b></p> 
<b>BCIEP</b>	<p><b>EXERCISE PLANNING COURSE</b></p> <p>This course is designed for business continuity professionals who have been tasked with developing, managing and maintaining an exercise programme within their organisation. The success of any Business Continuity Management Programme depends entirely on organisational capability to respond effectively when an incident occurs. Exercising ensures the Business Continuity Plan(s) remain up to date and relevant, and ensures that the people involved in the response and recovery process know and understand what is expected of them. This course equips the business continuity professional with the tools, skills and knowledge required to develop, manage and maintain a programme of exercises that can be used to validate the effectiveness of the Business Continuity Plan.</p>	<p><b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b></p> 

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In partnership with

**bc** Business Continuity  
Institute  
Licensed Training Partner

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# BUSINESS CONTINUITY INSTITUTE (BCI)

BCIC&I	<b>CRISIS AND INCIDENT MANAGEMENT COURSE</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This course is aimed at senior managers who are responsible for managing an incident both at a strategic and tactical level, or for individuals who are part of the Incident Management Team. The course is also suitable for those responsible for exercising or coaching the Incident Management Team. The course provides theoretical guidance and practical experience on how to deal with a wide range of incidents that may be faced by an organisation. It looks at different exercising and coaching approaches and techniques that can be used by senior managers involved in the incident response.	
BCISCC	<b>SUPPLY CHAIN CONTINUITY MANAGEMENT COURSE</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	The course is designed for business continuity professionals who are looking specifically to further develop their skills in supply chain business continuity. This course will also benefit those professionals who are responsible for purchasing, supply chain management, contract management and procurement. This course aims to give individuals an understanding of supply chain risks, including the identification of risks in the supply chain as well as how to identify key suppliers. It offers up different strategies and approaches to mitigate risks in the supply chain, including the integration of business continuity into supply chain risk management in order to achieve supply chain resilience.	
BCIW	<b>WRITING BUSINESS CONTINUITY PLANS COURSE</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This course is aimed at those business continuity professionals who are tasked with writing business continuity plans for their organisation. This course gives practical guidance on how to develop and write a set of strategic, tactical and operational business continuity plans as part of the Incident Response Structure, which forms a key part of the BCM lifecycle. This course uses a combination of presentations, discussion and scenario-based exercises and activities to demonstrate how an exercise-led plan development process can be facilitated.	
CBCI	<b>GOOD PRACTICE GUIDELINES TRAINING (CBCI) COURSE</b>	<b>3-5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	The CBCI Certification Training Course is based on the Good Practice Guidelines (GPG), the independent body of knowledge for good business continuity (BC) practice and is aligned to ISO 22301, the global standard for BCM. The course offers a solid description of the methods, techniques and approaches used by business continuity professionals worldwide to develop, implement and maintain an effective BCM programme. This training course is intended to meet the technical and professional needs of BC and resilience professionals working in organisations of any type and size, in any industry or sector worldwide.	

*\*All prices in this brochure exclude VAT*

# BUSINESS CONTINUITY MANAGEMENT

BCMSLAC	ISO 22301 AUDITOR/LEAD AUDITOR	5 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	<p>This course is designed to provide participants with the knowledge and skills necessary to audit business continuity management systems against the requirements of ISO 22301 using the auditing techniques described in ISO 19011. When you have successfully completed this course, you will be able to join a conversion course to transfer your skills to another management system.</p>	



**EXPERTISE**

## **BUSINESS CONTINUITY MANAGEMENT SYSTEMS – ON-SITE TRAINING**




The SGS Academy offers a range of training available in-house. These courses include refresher training, ISO 22301 implementation training and all those listed above.

## **BESPOKE TRAINING – ON-SITE**

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for BCMS training. Contact us today for a no-obligation quote.

*\*All prices in this brochure exclude VAT*

# CUSTOMER SERVICE EXCELLENCE

<b>CSEFTC</b>	<b>CUSTOMER SERVICE EXCELLENCE AWARENESS</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	The focus of this one-day hands-on course is to prepare an application to meet the standard. The elements within each of the standard's five criteria are explored and participants relate these to their own organisation.	
<b>CSESEM</b>	<b>CUSTOMER SERVICE EXCELLENCE SEMINAR</b>	<b>1/2 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This half-day seminar allows you to understand how the key drivers of customer satisfaction are embedded in the new standard, and how they are relevant to service delivery today. The session will also describe the Customer Service Excellence requirements.	
<b>IACSE</b>	<b>CUSTOMER SERVICE EXCELLENCE ASSESSOR</b>	<b>2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This course is designed to enable participants to gain a grounding of the principles of Customer Service Excellence, conduct effective internal assessments and understand the principles of assessment, evidence review and verification.	



**FURTHER EXCELLENCE**

## CUSTOMER SERVICE EXCELLENCE – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include all those listed above plus bespoke custom-made courses to fulfil your specific requirements for CSE training. Contact us today for a no-obligation quote.

Please contact us for more information:



[ukacademy@sgs.com](mailto:ukacademy@sgs.com)

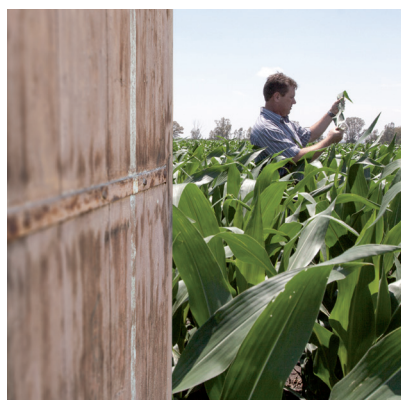
T: +44 (0)1276 697777

[www.sgs.co.uk/trainingschedule](http://www.sgs.co.uk/trainingschedule)

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# TIMBER AND FORESTRY

EUTR	<b>EUROPEAN UNION TIMBER REGULATION 995/2010 AWARENESS COURSE</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	The objective of this course is to provide participants with the technical knowledge to apply the regulation and to prevent all timber products that have been illegally harvested from being placed on the market. The course covers regulatory obligations to implement a due diligence system that can be used to gather information about the origin of the product being supplied, assessments of the risk of that product originating from an illegal source, and mitigation of the risk of illegally harvested timber from entering the supply chain.	
FSC/FC	<b>INTRODUCTION AND AWARENESS TO FSC AND PEFC</b>	<b>1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE</b>
	This course is designed to provide participants with an understanding of the Forestry Stewardship Council (FSC®) and the PEFC Chain of Custody requirements. The approach will be systematic and easy to understand so that participants will be able to ensure that their organisation's systems meet the criteria set in the standard's requirements.	



## TRANSFORMATION



### TIMBER AND FORESTRY – ON-SITE TRAINING

The SGS Academy offers a range of training available in-house. These courses include refresher training, CoC awareness and all of those listed above.

### BESPOKE TRAINING – ON-SITE



The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for FSC training. Contact us today for a no-obligation quote.

# MEDICAL DEVICES

MDIA	<b>ISO 13485:2003 INTERNAL AUDITOR</b>	<b>2 DAYS – £695</b>	
	This intensive course aims to provide delegates with the skills needed to conduct internal assessments of their quality management system to the requirements of ISO 13485.	<b>07 SEPTEMBER</b>	<b>NR HEATHROW</b>
		<b>22 NOVEMBER</b>	<b>SWINDON</b>
			

*\*All prices in this brochure exclude VAT*

# LABORATORY MANAGEMENT SYSTEMS

LABFTC	ISO/IEC 17025 INTRODUCTION AND AWARENESS	1 DAY – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This foundation course provides an introduction to laboratory management systems (LMS) based on the principles of ISO/IEC 17025. The programme covers the quality management system requirements that are relevant for testing and calibration services and technical competence.	
LMSIA	ISO/IEC 17025 – INTERNAL AUDITOR TRAINING	2 DAYS – PLEASE CALL US FOR A NO-OBLIGATION QUOTE
	This internal auditor course is designed to give you the relevant skills and knowledge to assess and report on the conformance and effective implementation of a laboratory management system in accordance with ISO/IEC 17025. The purpose of the training is to equip participants with the knowledge and skills needed to perform internal audits on laboratory management systems and to be able to contribute to the continual improvement of the management system.	

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# ENROLMENT FORM

PLEASE COMPLETE THE APPROPRIATE BOXES AND RETURN IT TO THE SGS ACADEMY

FAX: +44 (0)1276 697 696 OR EMAIL: [UKACADEMY@SGS.COM](mailto:UKACADEMY@SGS.COM)

## CONTACT DETAILS

\*First name: \_\_\_\_\_  
\*Surname: \_\_\_\_\_  
\*Job title: \_\_\_\_\_  
\*Company name: \_\_\_\_\_  
\*Address: \_\_\_\_\_  
\_\_\_\_\_  
\*Postcode: \_\_\_\_\_  
Country: \_\_\_\_\_  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_  
\*E-mail: \_\_\_\_\_

How did you hear about us?  
\_\_\_\_\_

*Please book the following people on to the SGS Academy courses indicated below.  
(Venues and dates published are subject to change at the discretion of SGS United Kingdom Ltd.)*

## DELEGATE 1

\*First name: \_\_\_\_\_  
\*Surname: \_\_\_\_\_  
Job title: \_\_\_\_\_  
\*Tel: \_\_\_\_\_ Fax: \_\_\_\_\_  
\*E-mail: \_\_\_\_\_  
Course code: \_\_\_\_\_  
\*Dates: \_\_\_\_\_ \*Location: \_\_\_\_\_

*Upon acceptance of this proposal, and applicable terms of conditions by e-mail, a binding contract will be formed.  
Accordingly, you authorise SGS to invoice for such services in accordance with the terms and conditions.*

\*Mandatory information

## INVOICING DETAILS (if different from contact details)

First name: \_\_\_\_\_  
Surname: \_\_\_\_\_  
Company name: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_  
Postcode: \_\_\_\_\_  
Country: \_\_\_\_\_  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_  
\*E-mail: \_\_\_\_\_  
\*Company registration number: \_\_\_\_\_  
\*VAT number: \_\_\_\_\_  
Certified SGS client? \_\_\_\_\_  
If yes, please provide your certificate number: \_\_\_\_\_

## DELEGATE 2

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Surname: \_\_\_\_\_  
Job title: \_\_\_\_\_  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_  
Course code: \_\_\_\_\_  
Dates: \_\_\_\_\_ Location: \_\_\_\_\_

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## METHOD OF PAYMENT

Please invoice using purchase order no.: \_\_\_\_\_

BACS transfer. This should be made to National Westminster Bank plc., 5 High Street, Bracknell, Berkshire. RG12 1DH. Sort Code: 51-81-22. A/c name: SGS United Kingdom Ltd. A/c no.: 67719163. Please fax confirmation of your bank transfer to us on +44 (0)1276 697 696 quoting the delegate's name and course title/date.

Credit/debit card (SGS will contact you for your card details).

I do not wish to receive emails with the latest news and information from SGS United Kingdom Ltd.

I have read and understood the Training Course Terms & Conditions.\*

\*Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## DELEGATE 3

First name: \_\_\_\_\_  
Surname: \_\_\_\_\_  
Job title: \_\_\_\_\_  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_  
Course code: \_\_\_\_\_  
Dates: \_\_\_\_\_ Location: \_\_\_\_\_

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\*Surname: \_\_\_\_\_

\*Job title: \_\_\_\_\_

\*Company name: \_\_\_\_\_

\*Address: \_\_\_\_\_

\_\_\_\_\_

\*Postcode: \_\_\_\_\_

Country: \_\_\_\_\_

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## POPULAR STANDARDS

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ISO 13485 £234	ISO 22000 £208
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## CREDIT CARD DETAILS



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is not accepted)

Name of cardholder: \_\_\_\_\_

Signature: \_\_\_\_\_

SGS will contact you for your credit card details.

## METHOD OF PAYMENT

Credit/debit card (SGS will contact you for your card details).

BACS transfer. This should be made to National Westminster Bank plc., 5 High Street, Bracknell, Berkshire, RG12 1DH. Sort Code: 51-81-22. A/c name: SGS United Kingdom Ltd. A/c no.: 67719163. Please fax confirmation of your bank transfer to us on +44 (0)1276 697 696 quoting the delegate's name and course title/date.

Please invoice using purchase order no.: \_\_\_\_\_

I have read and understood the terms and conditions of sale.

\*Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Upon acceptance of this proposal, and applicable terms of conditions by email, a binding contract will be formed. Accordingly, you authorise SGS to invoice for such services in accordance with the terms and conditions.

**SGS**

## WHY SGS?

As the leader in professional training, we draw on our years of worldwide experience to provide effective blended learning and development solutions. Work with a global leader and take your commitment to training to the next level with the SGS Academy.

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 85,000 employees, SGS operates a network of over 1,800 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

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If you haven't quite found what you are looking for, please contact our training team as we offer many bespoke options, tailored to your needs.

## BOOK WITH US

### FOUND WHAT YOU ARE LOOKING FOR?

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**WHEN YOU NEED TO BE SURE**

